# Regulations and Application Times for Communication Equipment Visits at the Wuling Minimum-Security Prison, Agency of Corrections, Ministry of Justice

1. In response to the amendments made to the Prison Act on July 15, 2020, and considering modern technological advancements and the communication habits of the general public, correctional facilities have installed telephone equipment, remote visitation devices, and other communication equipment. These facilities allow for real-time communication between prisoners and their families, close relatives, lawyers, defense attorneys, or other individuals under specific conditions. The rules for applying for these visits, including the eligible parties, conditions, application procedures, frequency, time, number of visitors, communication methods, reasons for refusal or termination, fees, and other necessary compliance matters, are governed by the "Regulations for Visitation Using Communication Equipment in Prisons and Detention Centers".

# 2. Eligibility and Reasons for Application

# (1) Prisoners:

- 1) Death or life-threatening conditions of family or close relatives.
- 2) No visit or communication with family or close relatives for the past three months.

- 3) Spouse or direct relatives also incarcerated in a correctional facility.
- 4) Requests to meet with diplomatic or consular personnel from the prisoner's country or region, or representatives thereof.
- 5) Humanitarian considerations or management needs recognized by the facility.

#### (2) Requesting Visitors:

- 1) Family or close relatives.
- 2) Lawyers or defense attorneys.
- 3) Other individuals under the following conditions:
  - (a) Aged 65 or above or under 12.
  - (b) Suspected or diagnosed with communicable diseases as defined by the Communicable Disease Control Act.
  - (c) Diagnosed with severe illnesses exempt from personal expense according to the National Health Insurance regulations.
  - (d) With physical or mental disabilities.
  - (e) Affected by disasters as defined by the Disaster Prevention and Protection Act.
  - (f) Death or life-threatening conditions of the prisoner's family or close relatives.
  - (g) Diplomatic or consular personnel from the prisoner's country or region, or representatives thereof.
  - (h) Other significant or special circumstances recognized by the facility.

# (3) Frequency and Time of Visits

Except for specific circumstances like death or life-threatening conditions of family or close relatives, diplomatic or consular visits, lawyer or defense attorney visits, personal or property disaster impacts, or other recognized necessary situations, prisoners are allowed up to two communication equipment visits per month, with each visit limited to 30 minutes. The facility may adjust the number of visits as necessary.

# (4) Number of Visitors

The facility may adjust the number of simultaneous visitors based on the communication method or space limitations.

#### (5) Application Procedure and Method

1) Applicants must submit relevant documents within the specified period to the prisoner's facility (application forms can be obtained from the facility).

# 2) Specified Periods:

Applicant	Reason	Specified Periods
Prisoner	Death or life-threatening	Within one month of
	conditions of family or close	death or within seven
	relatives	days of life-threatening
		conditions.
	No visit or communication with	Seven to two days before
	family or close relatives for	the requested visit.
	three months	
	Spouse or direct relatives	Seven to two days before
	incarcerated	the requested visit.
	Diplomatic or consular	Seven to two days before
	personnel visits	the requested visit.

	Humanitarian or management		Per actual need.
	needs		
Requesting	Family or close relatives		Seven to two days before
Visitors			the requested visit.
	Lawyers or defense attorneys		Seven to two days before
			the requested visit.
	Other	Aged 65 or above	Seven to two days before
	individuals	or under 12.	the requested visit.
	beyond the	Suspected or	Seven to two days before
	above two	diagnosed with	the requested visit.
	items and	communicable	
	under the	diseases as defined	
	conditions	by the	
	listed in	Communicable	
	the right	Disease Control	
	columns	Act.	
		Diagnosed with	Seven to two days before
		severe illnesses	the requested visit.
		exempt from	
		personal expense	
		according to the	
		National Health	
		Insurance	
		regulations.	
		With physical or	Seven to two days before
		mental disabilities.	the requested visit.
		Affected by	Seven to two days before
		disasters as defined	the requested visit.
		by the Disaster	
		Prevention and	
		Protection Act.	
		Death or	Within one month of
		life-threatening	death or within seven
		conditions of the	days of life-threatening
		prisoner's family	conditions.
		or close relatives.	

Diplomatic or	Seven to two days before
consular personnel	the requested visit.
from the prisoner's	
country or region,	
or representatives	
thereof.	
Other significant or	Per actual need.
special	
circumstances	
recognized by the	
facility.	

# 3) Required Documents:

Applicant	Reason	Required Documents
Prisoner	Death or life-threatening conditions of family or close relatives	Death or life-threatening conditions of family or close relatives: proof of death within one month or critical illness within seven days.
	No visit or communication with family or close relatives for three months	Proof of relationship with the visitor.
	Spouse or direct relatives incarcerated	Proof of relationship with the visitor.
	Diplomatic or consular personnel visits	Proof of relationship with the visitor (if it cannot be provided, the agency may determine it based on the investigation information).
	Humanitarian or management needs	Documents as notified by the facility.

Requesting	Family or close relatives		Identity proof and proof
Visitors			of relationship with the
			visitor.
	Lawyers or defense attorneys		Identity proof and
			documents proving the
			representation or
			consultation matter.
	Other	Aged 65 or above or	Identity proof.
	individuals	under 12.	
	beyond the	Suspected or	Identity proof and
	above two	diagnosed with	documents related to
	items and	communicable	suspected or contracted
	under the	diseases as defined	infectious diseases.
	conditions	by the	
	listed in	Communicable	
	the right	Disease Control	
	columns	Act.	
		Diagnosed with	Identity proof and
		severe injuries or	documents related to
		illnesses exempt	severe injuries or
		from personal	illnesses
		expense according	
		to the National	
		Health Insurance	
		regulations.	
		With physical or	Identity proof and
		mental disabilities.	documents related to
			disabilities
		Affected by	Identity proof and
		disasters as defined	documents sufficient to
		by the Disaster	prove disaster damage
		Prevention and	
		Protection Act.	
		Death or	Documents proving that
		life-threatening	a family member or
		conditions of the	close relative died within
		prisoner's family or	the last month, or was

close relatives.	critically ill within the
	last 7 days.
Diplomatic or	Identity proof and other
consular personnel	related ones.
from the prisoner's	
country or region, or	
representatives	
thereof.	
Other significant or	Documents as notified
special	by the facility.
circumstances	
recognized by the	
facility.	

#### 4) Review and Notification:

The facility reviews the application and notifies the prisoner and visitor of the designated time and communication method for the visit. Applicants can inquire by phone one day before the requested visit.

#### 5) Remote Visits:

If permitted to use remote equipment, visitors must bring identity proof to the designated facility for the remote visit.

#### 6) Cancellation and Refusal:

If unable to complete the visit, applicants should contact the facility to cancel. If an applicant fails to comply with the designated time and method for three times within six months, the facility may refuse applications for three months from the last missed visit.

- (6) The facility may refuse visitation applications under the following circumstances:
  - 1) Prisoner refuses the visit.
  - 2) Failure to comply with communication equipment visit regulations.
  - 3) Failure to comply with designated time and method for three times within six months; the facility can refuse the visitation applications within three month since the time of latest failure of compliance.
  - 4) Visitors prohibited from visiting under criminal procedure law by court or prosecutor.
  - 5) As permitted by the Prison Act, Detention Act, or other laws.
- (7) The facility may terminate visits under the following conditions:
  - 1) Unauthorized visitors.
  - 2) Use of non-designated communication equipment, or unauthorized recording or use of other audio-visual equipment.
  - 3) Misbehavior, causing disturbances, or damaging the visitation area or equipment.
  - 4) Obstruction or refusal to comply with facility surveillance or monitoring.
  - 5) Actions that endanger the facility's security or order.